

STYLE OF OPERATION

The Restaurant is a well-furnished premises offering a luxurious and relaxed ambience for its patrons.

The premises will offer a wide range of South Indian Dishes.

THE PREVENTION OF CRIME AND DISORDER

1.1 The Licence Holder / Designated Premises Supervisor / Manager shall actively participate in any local Pub Watch or similar scheme and will co-operate with initiatives promoted and supported by the Police under the Public Order Act 2003 and will be responsible for liaison with the Police and other Responsible Authorities. Should he become aware of any crime and/or disorder either within the premises or connected to the premises he will ensure the authorities are informed and supported in their actions/activities.

1.2 The Licence Holder / Designated Premises Supervisor / Manager shall actively participate in any local Pub Watch or similar scheme and will co-operate with initiatives promoted and supported by

TRAINING POLICY FOR STAFF

The DPS shall ensure that all staff at the commencement of their employment are made aware of the law regarding the refusal of supply of alcohol to any person who is drunk or who is under age and shall be trained on how to seek identification from anyone who appears to be under age. Such training will include commitment to and adoption of the Challenge 25 Scheme to prevent illegal sales to underaged persons. Specifically, where any person thought to be under 18 wishes to purchase alcohol, staff will be trained to always ask for identification in the form of a passport, photo driving licence or a "proof of age" scheme card incorporating the "PASS" hologram.

1.18 All staff responsible for selling alcohol shall receive regular training in the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the Premises Licence. Written records of this training shall be retained and made available to police and auth

2.4 Management will make all reasonable efforts to maintain good relations with those living and working in the vicinity. Appropriate meetings can be held if required, at which such people can comment on the operation of the restaurant/bar.

2.5 Management will keep a log of all lost property and the police will be notified of this. The restaurant will retain the items for three months.

2.6 A telephone number will be made available to any local resident or member of the public if any matters of concern arise in relation to the operation of the premises, and this will reinforce the assurances of the management.

2.7 Signs are placed at the exit to the venue reminding patrons of this rule and that it is a residential area and that they are to respect residents with a view to noise generated.

2.9 Staff members at the venue will ensure that this condition is respected by patrons.

2.10 Management will ensure that comprehensive arrangements exist to enable the safe evacuation of all disabled occupants in the event of an emergency.

2.11 An adequate and appropriate supply of first aid equipment and materials shall be available on the premises.

THE PREVENTION OF PUBLIC NUISANCE

Although the Management do not anticipate any problems concerning noise/nuisance, it will nevertheless liaise and cooperate with the relevant departments at Crawley Borough Council and residents should any problems arise.

3.1 All plant and equipment including Ventilation and extractions shall be correctly installed, operated, maintained, and regularly serviced, all in accordance with the manufacturer's instructions to ensure that it is operating correctly and efficiently so as not to cause a nuisance to neighbours arising from noise or odour.

3.2 Prominent, clear and legible notices at the exit to the premises shall be displayed on the premises requesting customers to respect the needs of local residents and to leave the premises and the area quietly.

3.3 Waste bottles or other glass shall not be disposed of or transported in bulk through any external area between the

